



DSM Extends Hours of Operation for Southern Region MRI Patients; Almost Doubles Amount of Patients Seen

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Diagnostic Services Manitoba (DSM) has expanded service hours for Magnetic Resonance Imaging (MRI) scans at Boundary Trails Health Centre (BTHC) increasing patient capacity by 44% and offering southern residents more flexibility in booking their MRI appointments.

“DSM has listened to community residents and answered the need for extended MRI service to meet the busy schedules of patients who have found it difficult to make MRI appointments during the regular week day,” said Paul Penner, DSM Chief Operations Officer. “DSM strives to create a patient-first environment in all of our diagnostic operations and we are pleased to offer additional convenience to those in Morden, Winkler and surrounding southern communities who rely on DSM’s MRI service at Boundary Trails.”

DSM has gradually improved access to the service since 2010 with the staffing of two additional technologists and clerical support. Patient appointments are now available weekdays from 7:30 AM-10:00 PM and from 8:30 AM-4:00 PM on both Saturday and Sunday.

“We are extremely pleased to partner with DSM to be able to offer Southern Health-Santé Sud residents improved access to diagnostic imaging services,” said Kathy McPhail, Southern Health-Santé Sud Chief Executive Officer. “These results are a testimony to the highly dedicated team at Boundary Trails Health Centre, DSM and Manitoba Health who have demonstrated their commitment to improving patient experiences and patient volume capacity.”

DSM would like to acknowledge the support of Southern Health-Santé Sud and the Province of Manitoba in accommodating the new MRI hours in Boundary Trails.

The leadership and support of the Boundary Trails Radiologists has allowed DSM to continue to improve MRI service for patients since it was first introduced to the community in 2007. The unit recently received equipment that can now image the forefoot and ankle together in a single scan and also provides improved image data of the minute anatomy of the wrist.

Boundary Trails Health Centre laboratory and imaging services, and all lab and imaging services within Southern Health-Santé Sud are part of DSM’s provincial diagnostic network. DSM was created in 2002 as the not-for-profit corporation responsible for all of Manitoba’s public laboratory services and for rural diagnostic imaging services. With more than 70 sites located across Manitoba, DSM is proud to be the leading provider of public laboratory and rural diagnostic imaging services.

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